



Bill date
13 Jul 2023

Account number
178271742

Bill reference
V02126624664

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MR JOSHUA JALLOUL
32 WINGATE SQUARE
LONDON
SW4 0AF

HELLO JOSHUA

Here's your bill for July. Thanks for being an EE customer – we hope you're enjoying your services.

Your last bill:
£32.85

✓ You paid in full
Thanks for paying
by Direct Debit



Your recent bills:

Jul	£42.65
Jun	£32.85
May	£23.69

£23.69
Monthly charges

> Includes all monthly charges and any recurring add ons

£18.96
Extra charges

> Includes out of allowance usage charges of £18.96.
> Includes out of allowance roaming charges

[see more details of this on page 3](#)



BETTER AS ONE

We're part of the same family –
taking on what's next in the world of connectivity



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HOW TO GET IN TOUCH

Manage your account using My EE

My EE is the easiest way to look after your account. You can:

- › check your data
- › manage and pay bills
- › gift data to anyone on your family account
- › see your upgrade options
- › see itemised calls and texts

To get the My EE app text APP to **150** or register online at ee.co.uk/myee

Need to call us?

Call **150** free from your EE phone or **07953 966 150** from any other phone (charges may apply).

Need to write to us?

Our address is: **EE Customer Services, 6 Camberwell Way, Sunderland, Tyne and Wear, SR3 3XN**. Please include your account number, day and evening contact number, name and address.

Understanding my bill

Please visit ee.co.uk/billhelp for help understanding everything about bills and payments: how to view your bill, how to check data usage and more.

Each individual charge or credit on your bill is shown in pounds and pence and is rounded to two decimal places. As such the value may be rounded up or down by a penny.

Requesting an alternative format

You can receive your bills and other important information in either braille, large print or audio CD format.

To request an alternative format, you or someone acting on your behalf can call customer services on **150** from your EE phone or **07953 966 150** from any other phone. We also offer Text Relay or BSL Video Relay as a way to contact our Customer Services teams. Find out more about these services at ee.co.uk/accessibility

EVERYTHING OK?

If not, let us know. You can call Customer Services on **150** free from your EE phone or **07953 966 150** from any other phone. If we haven't been able to resolve your complaint within eight weeks of you making it, you can contact 'Ombudsman Services: Communications'. They provide a free independent dispute resolution service, and you can contact them on **0330 440 1614**, or at ombudsman-services.org/communications

For more information about how we deal with complaints and how to get in touch, you can view our Customer Complaints Code online at ee.co.uk/complaints

HOW YOU PAY

Thanks for paying by Direct Debit. Please see page 1 for when payment will be taken. You will see EE Limited on your bank statement when payment is taken.

All other ways to pay

For a full list of ways to pay go to ee.co.uk/waystopay

EE Limited (registered in England no. 02382161) Registered Office: 1 Braham Street, London, E18EE



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WHAT HAPPENED SINCE YOUR LAST BILL

Your last bill £32.85

Payments

Payment received by Direct Debit 21 Jun -£32.85

Balance brought forward **£0.00**

HOW WE WORKED OUT YOUR BILL

Your EE Plan and add-ons

- › 125GB of data capped at 100Mbps speeds
- › Unlimited standard mins & texts in the UK
- › If you have a 5G device you can access our 5G network
- › Fair use policy applies
- › £2.29 per day for EU roaming
- › Travel Data Pass

To find out more visit ee.co.uk/myee

Included with EE

- › iPhone Visual voicemail
- › £20 off your next phone
- › WiFi Coverage Boost
- › London Underground Wifi

Spend Cap

- › You have a Spend Cap £40.00 on 16 Sep

To find out more visit ee.co.uk/spendcaps

07951946033 – MR JOSHUA JALLOUL **£42.65**

Monthly charges

13 Jul – 12 Aug

Essentials SIM 125GB £23: £26.32 (before discount) £23.69
Includes EE&BT 10% Discount of -£2.63

What you've used

Out of allowance usage charges £18.96

OUT OF ALLOWANCE SUMMARY – see the details on page 4

Type	Used	Cost
Roaming		
Text and picture message	2 texts	2.93
Data	153.60	16.03
Totals		£18.96

WITHIN ALLOWANCE SUMMARY

Type	Used	Allowance
Calls		
Unlimited UK Minutes	506:40 mins	Unlimited
Texts		
Unlimited UK Texts	3 texts	Unlimited
Data		125.00 GB

Your total charges **£42.65**

(Including applicable taxes. This is not a VAT invoice.)



WHAT YOU USED: THE DETAIL

07951946033 – MR JOSHUA JALLOUL

Roaming – outside allowance

Roaming texts and picture messages outside allowance

When	Number	Country	Cost (£)
Sunday, 02 Jul			
00:02	00972546432143	Greece	0.64
00:53	00306944774893	Greece	2.29
EU Roaming daily pass			
Total Roaming texts and picture messages outside allowance			£2.93

Roaming mobile data outside allowance

When	Usage	Country	Cost (£)
Tuesday, 27 Jun	28.65MB	Greece	2.29
EU Roaming daily pass			
Wednesday, 28 Jun	14.86MB	Greece	2.29
EU Roaming daily pass			
Thursday, 29 Jun	13.96MB	Greece	2.29
EU Roaming daily pass			
Friday, 30 Jun	15.72MB	Greece	2.29
EU Roaming daily pass			
Saturday, 01 Jul	31.33MB	Greece	2.29
EU Roaming daily pass			
Monday, 03 Jul	49.99MB	Greece	2.29
EU Roaming daily pass			
Tuesday, 04 Jul	1.16MB	Greece	2.29
EU Roaming daily pass			
Total roaming mobile data outside allowance			£16.03

Roaming calls key:
• CU Calls made to UK